

When disasters strike and every second counts, accurate and actionable information is critical. The post-catastrophe solutions from Nearmap provide the best aerial imagery and Al-derived damage assessment data to support all stages of the post-catastrophe response and recovery process.



CATASTROPHIC EVENT

Need: Rapid access to accurate conditions on the ground.

Challenge: After a disaster, carriers need to gain an accurate view of the situation on the ground as quickly as possible. In-person inspections may be dangerous, time-consuming, or prohibited. Satellite imagery lacks the needed clarity.

SURVEY DAMAGE

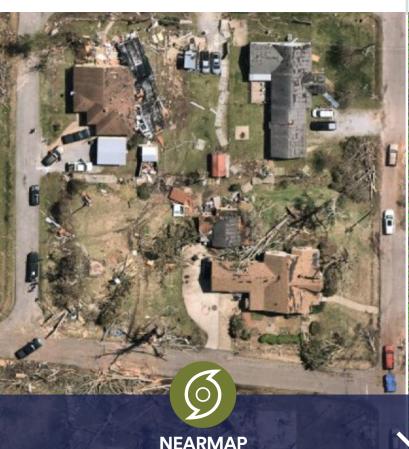
Need: Quickly identify policies affected by disaster and severity of damage.

Challenge: Poor customer service is a leading cause of people switching carriers. Claims are when carriers fulfill the promise of insurance. That experience can greatly affect a customer's satisfaction with their carrier. Carriers need to quickly identify their most impacted customers so they can provide the best service.

ADJUST CLAIMS

Need: Accurately and efficiently process claims to validate loss and determine loss amounts.

Challenge: Claims and associated costs are the most significant expenses carriers face. With rising inflation and increasing severity of disasters, carriers need to more efficiently process claims and more accurately determine settlements.







NEARMAP IMPACTASSESSMENT AI

Nearmap ImpactResponse addresses the critical need for speed, delivering high-resolution, post-catastrophe aerial imagery faster than any other solution on the market. With the use of Nearmap ImpactResponse, in-person inspections—often dangerous, time-consuming, or prohibited after a catastrophe—are no longer the only option.

IMPACTRESPONSE

RESPOND MORE EFFECTIVELY
With sharper and faster property
intelligence and insights

Nearmap ImpactTriage AI changes the game in early disaster response. It offers a three-tier and FEMA-based five-tier property damage classifications delivered via API, enabling insurers to identify affected properties quickly. With this capability, you can initiate a claim and assign adjusters before policyholders even pick up the phone. This proactive approach enhances customer satisfaction, expedites claims processing, and allows for a more efficient allocation of adjuster resources.

NEARMAP

IMPACTTRIAGE AI

IMPROVE CUSTOMER EXPERIENCE
By quickly responding with critical resources and rapid relief

For a more robust understanding of property damage, **Nearmap ImpactAssessment AI** empowers you to process claims with a higher degree of speed and accuracy, contributing significantly to cost reduction by accurately determining repair and replacement costs while actively mitigating fraud. This solution offers a wealth of AI-derived property condition and damage data extracted directly from post-catastrophe imagery.



PROCESS CLAIMS EFFICIENTLY

By improving decisions and streamlining workflows

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After a hurricane it's like a warzone. We can't get in there by vehicle. Nearmap imagery allows us to see the damage from above. We can view entire neighborhoods to see how hard they were affected; if powerlines are down and start to determine where to send resources.

Noel Bunol, Executive Vice President, Gulf States Insurance

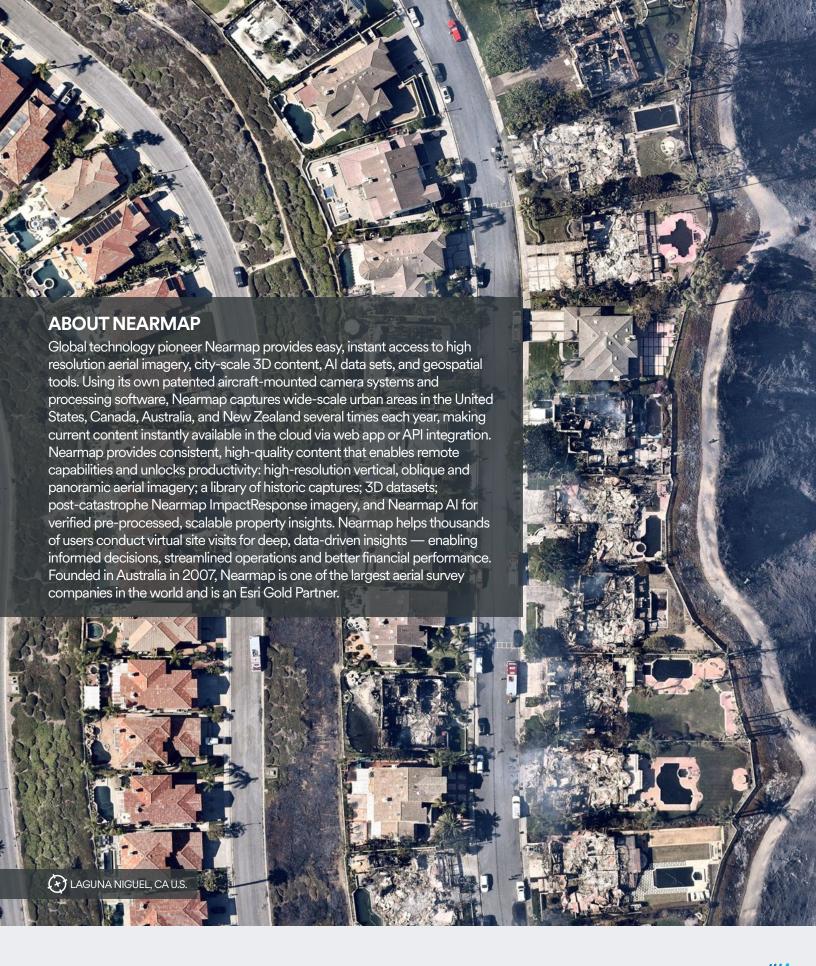
When there's a large loss, I need to get emergency funds to that customer right away through direct deposit. Nearmap allows us to verify those damages so we can get the money into the customer's hands sooner. Previously, this process took a couple of weeks but now we are able to give money to policyholders that need help most right away.

Noel Bunol, Executive Vice President, Gulf States Insurance

Nearmap is the one source of truth that allows us to understand many attributes about a property that standard data sources may not catch."

Adam Sturt, SVP of Data and Analytics, Kin Insurance





NEARMAP FOR POST-CATASTROPE RESPONSE:

For more information visit: www.nearmap.com/claims

